

Healthcare Legal Partnership I-HELP Service Model as Provider Assessment Tool Learning Days 2017

| I-HELP* Categories | Description | Example of How Legal Intervention is Needed | Possible Question for Providers |
|------------------------------------------------|------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| Income Support & Insurance | Food stamps Disability benefits Cash assistance Health insurance | A research study noted that program administrators create barriers for Supplemental Nutrition Assistance Program (SNAP) recipients when they send notices that are confusing or unclear. ¹ | How often do your patients discuss being turned down for public benefits? |
| Housing and Utilities | Eviction Housing conditions Housing vouchers Utility shut-off | It is estimated that only one third to one fifth of those who qualify for housing assistance actually receive it. ² | How have you seen housing issues affect the health of your patients? |
| Employment & Education | Accommodation for disease or disability in education Employment issues | Supplemental Nutrition Assistance Program (SNAP) study indicated that SNAP recipients may not realize they have a disability, therefore, do not get the public benefits they are qualified for. ¹ | How often do you see patients who need but don't receive disability benefits to which they are entitled? |
| Legal Status | Criminal background issues Consumer law status Military discharge status Immigration status | During the time period of January 2009-November 2012, the National Immigrant Women's Advocacy Project found that a total of 20,323 undocumented women had experienced domestic violence nationwide. ³ | How have you seen immigration status affect health? |
| Personal & Family Stability | Domestic violence Guardianship Child support Advanced directives Estate planning | Study reported that 63% of adult women 18 and older stayed in an abusive situation due to no other housing options. ⁴ | How often do your patients discuss feeling threatened or unsafe in their home? |

*National Center for Medical-Legal Partnership. (2014) The medical-legal partnership toolkit, p. 12. [Heep://www.medical-legalpartnership.org](http://www.medical-legalpartnership.org)

¹ Wilder Research. (2015). Perceptions of SNAP's Mandatory Work Provisions on Adults Without Dependents. A Summary of Findings from Interviews with Stakeholders and Listening Sessions with ABAWDs. Retrieved from <https://www.wilder.org/Wilder>

² Tobin, E.T., Lawton, E., Conroy, K., Sandel, M., Zuckerman, B. (2011). Poverty, Health and Law: Reading and Cases for Medical-Legal Partnerships. Durham, N.C: Carolina Academic Press.

³ Vivero, S., Orloff E. L., Quinones, J. D., Anver, B., Palladino, C. (2013). Report to Legal Service Corporation: Immigrant Victims of Domestic Violence, Sexual Assault and Human Trafficking and Access to Legal Services. *American University Washington College of Law*. Retrieved from <http://www.lsc.gov>

⁴ Wilder Research (2016). Homelessness in Fargo, North Dakota and Moorhead, Minnesota: Key findings from the 2015 survey of people experiencing homelessness. Retrieved from <http://www.wilder.org/Wilder>